

Cheryl Morrison Since 2008, my home has been York College's Financial aid department. Prior, 1993 till my move to York, City Tech was my beginning. I am a proud graduate of Brooklyn College's Seek department in the late 80s. CUNY has been a place either being educated or service. As a graduate of CUNY, I am a firm believer that students must feel like they belong. The heavy lifting is most definitely left to the front facing service areas. The Admissions, the Financial Aid, the Bursars, the health office, the registrar office are the students decision makers. I believe these offices should be considered with high regards to each college's numbers and revenue. The front facing offices as we are called at York suffers with staffing always. These offices are strong contributors and yet we remain under staffed and poorly equipped.

York's Financial aid office have been down support staff before covid and organizational charts now does not reflect absent staff. Our admissions off need help. How are we expected to function without adequate professionals to assist and work efficiently.

I beg as we go through this financial setback that monies given to York be allocated for staffing. We the workers, love what we do but need resources to produce the numbers CUNY seek. My program is the FWS program and at York prior covid we reached staffing numbers for the program of over 300 student workers. The funding available for our students along would keep our students feeling like they belong as well as monies to supplement tuition costs and day-to-day expenses. I implore you to look at staffing that produce monies for the college a second time. Financial aid as well as other service are that produce numbers for our colleges need your help with adequate staffing and resources.

Respectfully submitting as I was bounced out of the waiting room. I waited from 4:25 until 6:41. No audio when I was brought in and then placed back in the wait room.

Thank you

Cheryl Morrison York College